Written Council Question 11 December 2012

Questions to – Cabinet Member for Health & Adult Services

Q no.	From Cllr	Question
8.	Ball	What training is given to staff undertaking discretionary blue badge assessments and how long does this take?
		A trained qualified occupational therapist carries out the initial desk top assessments for discretionary blue badges.
		We only employ qualified occupational therapists so there is no training requirement apart from them following the set criteria and guidelines.
		When dealing with large volumes of applications we also send applications to a company (ABLE 2,) who employ qualified occupational therapists who will then carry out the assessments for us.
		If we need to see a customer, the occupational therapist will also carry out the face to face assessments. On occasion the manager responsible for delivering the blue badge service has carried out assessments. This manager has many years of assessment experience. This is only done when urgent decisions are required.
		An appeal process is available to customers who have their badge refused. This is an independent overview undertaken by the Head of Disabilities.

Written Council Question 11 December 2012

Questions to – Cabinet Member Finance and Performance

Q no.	From Cllr	Question	
9.	Ball	How much has the highest monthly phone bill (including data usage) been for a council-paid mobile phone? In the period July – August 2012 a particular handset ran up a bill of £3,629.66. This however was highlighted by ICT from the billing information and queried with the service provider, O2, because at the time we have in place a cap of £80 (reduced to £40 in November 2012) on all handsets. The amounts over £80 were refunded to the Council by O2 in October 2012. Additionally the handset owner has now been dismissed.	

Written Council Question 11 December 2012

Questions to – The Leader of the Council

Q No.	From Cllr	Question	
10	Costello	How many private developments have provided at least 50% affordable homes since May 2010 in the Ealing?	
		Information on the proportion of new developments which are affordable is provided as part of the Authorities' Monitoring Report (AMR) and is produced annually. The latest data covers up to 31st March 2012.	
		265 new residential units (net) were completed between 1st April 2010 and 31st March 2011, of which 73 units were affordable (28%). These 73 units were delivered through four development schemes. Three 100 percent affordable housing schemes, and one private scheme which delivered 39% affordable homes. The numbers in respect of permissions are significantly higher and further details are provided in the AMR reports.	
		Between 1st April 2011 and 31st March 2012 599 residential units (net) were completed, of which 306 were affordable (51%). These 306 units were delivered through twelve development schemes, ten 100 percent affordable housing schemes and two private schemes which delivered 33% and 25% of the total units as affordable.	
11	Millican	lican How many planning applications have been received over the past 12 months for single-storey extensions to domestic dwelling houses?	
		How many of these applications were rejected and accepted?	
		How many of those rejected would have fallen within permitted development rights under the recent proposals from the DCLG?	

Q No.	From Cllr	Question	
		Planning applications which include a development of a single storey rear extension, received between 1/12/11 and 30/11/12:	
		Total received: 243	
		Pending:33	
		Granted: 156 (includes 3 allowed on appeal)	
		Refused:54	
		Please note that many applications include more than one aspect of development (for example a single storey rear extension may be combined with a two-storey side extension) and the analysis shows that some refusals were for reasons relating to aspects other than the single storey extensions.	
		Of those 54 applications refused, I have refined the analysis to look at whether the single storey extension element would have been permitted development under the government's proposals under consultation (to extend permitted development rights).	
		Of 54 Applications refused,	
		Under the new proposals:	
		41(76%) would be permitted development	
		13 24%) would not be permitted development.	
12	Taylor	How much did the refurbishment of the Town Hall cost? Please state the source of funds for this project. What was the formal decision making process for this project? Please identify the key decision making reports and dates.	
		 Project considered at Starchamber September 2009 Cabinet Approval February 2010 (Cabinet February 23 2010) Item 12 Cabinet Report 23 February 2010 Budget Strategy 2010/11 	

Q No.	From Cllr	Question
		 Approval to spend— Cabinet — 23 March 2010 — Item 7 Authority for Business Services Group to spend 2010/2011 Capital Budget (£750,000) Approval to spend (re-confirmed) — Cabinet — 22 March 2011 — Item 7 Authority for Business Services Group to spend 2011/2012 Capital Budget (£750,000) This project was the second phase of a programme of re-roofing work and comprehensive life cycle renewal (phase I was completed between 2003-2005). Phase II completed and included the remaining priority works identified in the 2002 condition survey and include repairs to other parts of the roof fabric identified in the condition review (2007) and those elements severely affected by significant periods of inclement weather during the winters of 2007-2010. Source of Funding: General Fund While the scaffolding was in place a condition survey was carried out on the windows and it was identified they were in a poor state and remedial works were required to the woodwork. While scaffolding was in place, the opportunity was taken to weatherproof the remedial works and paint the renovated woodwork. These additional works were agreed with the Portfolio Holder (6/12/11) and funded from the Property Reserve. These remedial works to the windows amounted to £143,000. Source of Funding: Property Reserve
13	Taylor	How much did the renewal of the pavement outside the Town Hall cost? Please state the source of funds for this project. What was the formal decision making process for this project? Please identify the key decision making reports and dates. The approval for Ealing Town Centre Phase 2 was included in the Shopping Parades report which was presented to Cabinet on the 20 th March 2012. This approved the allocation of £800,000 of s106 funding from Dickens Yard Public Realm Contribution to Phase 2 of the Ealing Town Centre regeneration scheme. The current cost of the scheme is £600K with the cost of repaving the town hall steps still to come. The scheme extent was reduced at the eastern end (Outside Christ the Saviour Church) as it is expected there will be changes to this junction due to a Transport led Corridor Improvement scheme. We did not wish to carry out abortive works.

Q No.	From Cllr	Question
		How much will the remodelling of Springfield Avenue cost? Please state the source of funds for this project. What was the formal decision making process for this project? Please identify the key decision making reports and dates.
	I have assumed that Councillor Taylor is referring to Longfield Avenue. This scheme was included in the ar Implementation Programme report taken to Cabinet on the 24 th April 2012. The works are estimated at £440 funded by Dickens Yard s106 monies	
15	Potts	Will the Portfolio Holder provide an estimate of how many young people in the Borough are currently looking for work experience, or work?
		The DWP claimant count for November 12 (based on people on jobseekers allowance) shows that there are 1,670 (6.1%) 18-24 year olds looking for work in the borough.
		This is higher than the claimant count for all working age residents for Ealing, which is 3.9%, but better than the London average of 6.7% and the Great Britain average of 7%.
		The majority of these jobseekers have been unemployed for less than 6 months.
		This is an improvement on the previous month's claimant count for this age group which stood at 6.4% (1,745 jobseekers).
16	Potts	How many applications for work experience with the Council have been received over the past three years? Please provide a breakdown by schools.
		The number of applications is not available however the number of placements handled through Education Business Services is as follows:

) 10.	From Cllr	Question	
		Acton High School	3
		Barnhill Community High School	1
		Dormers Wells High School	5
		Drayton Manor High School	3
		Ealing Hammersmith & West London College	6
		Elthorne Park High School	3
		Featherstone High School	2
		Greenford High School	2
		Harlington Community School	1
		Ilford County High School - Redbridge EBP	2
		Northolt High School	6
		St Bernards School - East Berkshire EBP	1
		Stockley Academy	1
		The Study Centre	3
		The Ellen Wilkinson School for Girls	1
		Whitmore School	1
		They have also handled a number of pla	acements in social services.
7	Potts		33 from the 16 October Council, please can you confirm whether Student 4 and Ealing Council and whether this was declared?
		Also, what Borough is the Silverdale Sch placement in Ealing?	nool located in and what is Student 4 connection with Ealing to merit a 5-day
			s was relationship was made clear by Cllr. Bell at the time that the placement of the street of the
		Student 5 – is not believed to be relarequested by Councillor Potts.	ated to any Councillors or staff of Ealing Council although the placement w

Q No.	From Cllr	Question
18	Reen	Does the Council pay for any Officers to attend party political conferences?
		This would not be appropriate for most council officers and has never happened, save for one of the council's political assistants, who attended the Labour Party conference in September/October 2012. This was authorised by reason that, as part of the employee officer's performance appraisal process, developmental objectives were identified that would be met in part by attendance at one of the party political conferences.
		The same opportunity was offered to the council's other political assistant but was not taken up.
19	Malcolm	Could you please update me on the progress made since the Cabinet of 23rd October where a commitment was made by you to look into how the process of reducing the gap between ward fora agreeing a spend to the actual implementation?
		Once a ward has agreed its spending plans for the year, I am invited to consider a budget at my timetabled round of Individual Cabinet Members' Decisions (ICMD) which take place before each Cabinet meeting. I believe this to be the most efficient method of considering ICMD's given my diary commitments and the requirements of the Access to Information regulations.
		I approved your ward's 2012/13 budget at my meeting on 18 September, and following the required call-in period, the funds were available for spend from 26 September.
		Once approved the neighbourhood coordinators liaise with the commissioned services to confirm dates for project implementation, in parallel with wider programme delivery.
		Whilst every effort is made to implement ward forum projects in a timely way, there will be times when operational issues such as weather conditions or the need for further resident/councillor consultation might delay projects.
		I see that you have now asked me to consider a further range of spending projects at my ICMD meeting in 18 December.

Q No.	From Cllr	Question
20	Malcolm	In relation to the Southall Charter, is the Council planning to reproduce this process / initiative in Acton or elsewhere in the borough?
		The Charter for Southall emerged from a process that has been running since January 2012 and involved capturing the views and opinions of over 1,450 local residents, businesses, community groups and wide ranges of stakeholders.
		The consultation and engagement process provided the mechanism to prioritise concerns and issues that needed to be addressed.
		The Charter builds on existing work of the Local Strategic Partnership (LSP) in taking forward priorities for a Safer, Healthier, Connected and Prosperous Southall.
		The principles of the Charter is more can be achieved with less if we pooled our resources and worked together to have a much greater and sustainable impact.
		The Charter has put in place governance structures to enable delivery and mechanisms to access resources which can be both 'in-kind and monetary.
		Signatories to the Charter are wide and diverse and represent; Ealing Council, LSP and public sector partners including Metropolitan Police, Southall residents including its Youth, Southall businesses, Voluntary and Community and Faith organisations.
		The methodology employed to develop the Southall Charter has proven to be very effective in capturing a wide range of views and turning them into programmes and projects that local people can be a part of the delivering process.
		We are already looking at how we can use the lessons of good practice in West Ealing to deliver a number of projects which have received funding through the High Street Innovation and riot recovery funds. The steering group for the project comprising of representatives from businesses, the voluntary and community sector, youth and connections, and residents will be using some of the engagement strategies from the Charter.
		It is certainly a model that can be applied across the borough. We have to recognise however that our Town centres and

Q No.	From Cllr	Question	
		some areas in Ealing have specific challenges, and opportunities, such as levels of crime, educational achievement development opportunities, empty shops/vacancy rates etc. How local residents, businesses, faith groups and your people work together to respond to those challenges and opportunities will determine the effectiveness of a Charter type model.	
		The Southall Charter is at the very early stages- launched only on 13 th December, it's effectiveness can only be judged if signatories to the Charter stand behind their pledges and deliver on their promises.	
21	Steed	Will the Portfolio Holder confirm the strategy for Council Information and Notice Boards?	
		The Council has 35 noticeboards throughout the borough which in total enable 104 individual posters to be displayed at any one time. This represents a small, but important part of the Council's overall communications activity.	
		The noticeboards are used to display a mixture of community and council notices (approximately 70% of the total) and a small amount of advertising for commercial / semi-commercial events (approximately 30%).	
		The Marketing and Communications department handles bookings to all the sites in order to co-ordinate the allocation of space since the demand usually exceeds supply.	
		Pricing is set to allow community and voluntary groups to utilise the noticeboards (a charge of £8 per poster per month including the printing of posters). A slightly higher price is charged for other users (£9 per month).	
		Many of the noticeboards are in a poor state of repair but there is no budget available for replacement or for the installation of additional new noticeboards. The small surplus generated (around £2,500 per year) is used to fund minor maintenance.	
		Replacing noticeboards and/or installing new noticeboards is dependent upon additional funding being identified. New noticeboards have been installed as result of Ward Forum funding. Other opportunities to replace or improve community	

Q No.	From Cllr	Question
		noticeboards have been taken as part of larger projects such as the refurbishment of Greenford Hall and similar opportunities will continue to be sought to replace noticeboards on an incremental basis.

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Questions to – Cabinet Member for Transport & Environment

Q No.	From Cllr	Question
22	Costello	How long now have the two car club bays on Dryden Avenue in Hanwell been out of use?
		How much did the Council charge the Car Club provider in 2010/11 to use this bay and how much did they charge in 2011/12?
		With regards to Dryden Avenue, Hertz on Demand have confirmed that they have pulled out of the bays and notified us that they were about to do so on 27/02/12, with the permit cancelled on 23/03/12.
		The charges at the start for both 2010/11 and 2011/12 were £250.
23	Costello	How many roads in the borough do not have their plastics collected in same vehicle that collects the other dry recyclables?
		There are currently 447 roads of varying lengths that have their plastics collected in a separate vehicle to the one that collects the other dry recyclables.
24	Costello	What progress has been made towards your Manifesto commitment to provide step free access and re-open the Southern entrance to Hanwell Station?
		In early 2011, the Council commissioned an independent study that looked at the issue of providing step free access at Hanwell. The estimated cost was just under £3m with significant risks identified in obtaining approvals for any works. Crossrail will not fund these works and at present the Council does not have this finance available. No further recent work has been taken forward on this.
		The same study in early 2011 also looked at re-opening the southern entrance at Hanwell station. The estimated

Q No.	From Cllr	Question
		costs were just under £200,000. Officers have been in discussions with each of the bidders for the Great Western Refranchise and have asked them to each include this option within their bids. The outcome of the refranchise process is currently on hold awaiting the outcome of an independent review of the rail franchising programme which is expected at the end of December 2012.
25	Costello	How many ward spot checks has Cllr Mahfouz and Cllr Bell performed since June of this year?
		Of those visits, how many of them were they accompanied with a councillor from that ward and if so, what wards were they?
		There have been 8 spot checks since June. One of these, in Southfields Ward, was attended by a Ward Councillor
26	Costello	How many representations has the Council received from Labour councillors in relation to roads that were not included on the roads resurfacing list since May 2010, to get them re inspected?
		Since May 2010 9 labour councillors have contacted highways to ask for the condition rating of various roads throughout the borough.
		Since May 2010 9 conservative councillors have contacted highways to ask for the condition rating of various roads throughout the borough
		Since May 2010 1 Liberal Democrat councillor has contacted highways to ask for the condition rating of a particular road in the borough.
27	Popham	In the draft proposals for the Uxbridge Road corridor from West Ealing to Hanwell, the traffic engineers have proposed a 20mph zone along with two mini roundabouts and a number of raised tables.
		Ealing Hospital, Ealing Fire Station and Ealing police station are situated along the Uxbridge Road, albeit outside this corridor. Has the council consulted the three emergency services, namely the police, fire brigade and the ambulance service about these proposals, and if so, what response did they receive?.

Q No.	From Cllr	Question
		The emergency services are statutory consultees for all traffic orders. In addition the police have to be consulted on a draft copy of traffic order(s) for the scheme as a requirement of the Road Traffic Regulation Act 1984. Therefore, emergency services are always consulted with by officers on any road scheme of this nature.
		In the case of Corridor 1c (West Ealing to Hanwell) officers have only recently begun an informal consultation process with key local stakeholders with a view to issuing formal consultation material in the New Year. However, the police and emergency services were first sent draft plans and invited to a stakeholder meeting in April 2012. In addition, they have been kept in the loop on further iterations to the scheme. No comments have been received from them to date.
28	Chapman	In response to my question in July, we were told that only two car club bays in Walpole Ward are currently not occupied. I am aware of at least another two locations not mentioned in the response where there are no cars, in Disraeli Road and St Aidan's Road. What is the explanation for this?
		On Disraeli Road, City Car Club have confirmed there has been a delay in purchasing the permit but this will be resolved by March 2013 at the latest.
		St Aidans Road is operated by Zipcar and according to our information there are two live parking permits at this location at EA-CC47 and EA-CC48.
29	Taylor	Can you please confirm the weight of dry recycling that Ideal processed in October and November on behalf of Ealing and the total collected across the borough?
		Cllr Taylor will be aware that the council collects mixed recycling from flats and has done for a number of years.
		In October 2012, 243.54 tonnes of recycling were processed by Ideal. A total of 2,064.85 tonnes of dry recycling were collected across the borough.
		In November 2012, 160.00 tonnes of recycling were processed by Ideal. November 2012 recycling figures currently not available.

Q No.	From Cllr	Question
30	Taylor	How many missed collections were reported to the council in the month of October and November? How many were reported in October and November 2011?
		Oct 2011 882
		Oct 2012 813
		Nov 2011 1865
		Nov 2012 2632
31	Taylor	How many fly tips were reported to the council in the month of October and November? How many were reported in October and November 2011?
		Oct 11 – 427
		Oct 12 – 623
		Nov 11 – 428
		Nov 12 - 737
32	Taylor	
J2	layioi	How many streets were graded A, B, C, D by the street monitoring team in the month of October and November? How did this compare with October and November 2011?
		October 2011
		A 7335

Q No.	From Cllr	Question
		B 323
		C 199
		D 1
		November 2011
		A 7468
		B 306
		C 322
		D 0
		October 2012
		A 6757
		B 659
		C 644
		D 0
		November 2012
		A 4661
		B483
		C 637
		D 7

Q No.	From Cllr	Question			
33	Taylor	How much garden waste was collected by the council in the month of October and November? How much was collected in October and November 2011?			
		In October 2012, 476.72 tonnes of garden waste were collected (kerbside collections and CA site). November 2012 recycling figures currently not available.			
		In October 2011, 828.64 tonnes of garden waste were collected and in November 2011, 607.41 tonnes of garden waste were collected.			
34	Taylor	What was Ealing's recycling rate in the month of October and November? What was it in October and November 2011?			
		The recycling rate for October 2012 was 40.92%. October 2011 recycling rate was 35.25%.			
		November 2012 recycling figures currently not available, recycling rate for November 2011 was 42.48%.			
collections. Please restate justified and unjustified collections on a monthly basis since the star any deviations from previous written answers on this subject. Was the concept of unjustifie		At a council meeting in October the council suddenly started using the term unjustified in the context of missed collections. Please restate justified and unjustified collections on a monthly basis since the start of April and explain any deviations from previous written answers on this subject. Was the concept of unjustified used the previous year? If so please restate last year's figures on this basis and explain any deviations from previous written answers on this subject.			
		The categorisation of missed collections as justified or unjustified was used under the previous waste and streets contract with ECT/May Gurney under the previous portfolio holder. The total number of missed collections was given as answers to written questions as this is what was asked for.			
		Reported Missed Collections Unjustified			
		April 2011 900 230			
		May 2011 1331 537			

Q No.	From Cllr	Question			
		June 2011	1027	420	
		July 2011	1037	446	
		August 2011	1100	521	
		September 2011	1027	592	
		October 2011	882	565	
		November 2011	813	481	
		December 2011	705	430	
		January 2012	1082	806	
		February 2012	747	532	
		March 2012	1007	630	
		April 2012	5441	355	
		May 2012	627	63	
		June 2012	587	86	
		July 2012	2276	1026	
		August 2012	6062	2308	
		September 2012	2457	1378	
		October 2012	1913	1157	
36	Taylor	and 2012. Plea	se list all ch		oplied in the Borough in April 2010. Please list all charges that applied in 2011 at will apply next year.
		Table as appen	UIX I		
37	Millican	Further to the a	nswer given	to Counc	cil question number 56, is the data now available?
		We do not colle	ct the data a	asked for	in October.

Q No.	From Cllr	Question
38	Reen	Can the Portfolio Holder please provide evidence of how the Administration has reformed how parking is provided and enforced to ensure it is working for residents and not against them?
		Parking Services are continually identifying ways of improving the service offered to customers, many of whom are residents of the borough. Over the last year these initiatives have included an increased number of CPZ's being implemented following requests from residents which ensure the protection of local parking options.
		The service has introduced a more robust enforcement process which has led to reduction in contraventions committed in residential areas thereby ensuring appropriate levels of parking are available and that the congestion in residential areas is reduced.
		The service has also introduced an easier process for residents wishing to obtain permits with direct debit payment options and online purchasing and renewal services.
		The customer experience has also improved for customers wishing to contact us by post or email and parking services have reduced the length of time taken to process enquires and complaints from 26 days in 2010 to 12 days in 2012.
		In addition to the above Parking Services have obtained and subsequently retained safer parking scheme park mark awards for 11 off street car parks in the borough which are awarded for reductions in crime levels and improvements to management processes.
		Additionally, in 2011 the service introduced virtual visitor's vouchers making it easier to buy vouchers without the need for residents to leave the house or fill out lengthy application forms. This service also allows residents the option of pre-paying for parking sessions in advance when it is convenient for them to do so.
		School crossing patrol surveys have also been completed to ensure that local schools have appropriate safety measures for children. Additionally an enforcement project to protect zig-zag lines outside schools to increase safety levels was also completed in 2012.
		Also, in order to ensure appropriate levels of enforcement for residents the service have implemented an enforcement review system to ensure that local streets are patrolled by Civil Enforcement Officers on a need basis rather than on a pre-determined patrol route. This ensures appropriate levels of enforcement based on levels of

Q No.	From Cllr	Question					
		contraventions.					
		Recognising disabled residents needs for a parking permit with additional protection against theft the service has also recently introduced a vehicle specific disabled person's permit which allows blue badge holders the opportunity to park their cars without displaying their non-vehicle specific blue badges.					
		Finally the total number of PCNs is reducing compared with the previous administration: Total PCNs					
		2007- 2008 283360					
		2008 - 2009 264870					
		2009 - 2010 194907					
		2010- 202256					
		2011 - 193869 2012					
39	Reen	How many residents to date have signed up for the garden waste collection service?					
		14,599					
40	Reen	How many wheelie bins has the Council issued to date to residents and how many does it currently have in stock?					
		4406 issued					
		7,594 in stock					

Q No.	From Cllr	Question
41	Reen	How many residents who have signed up to the garden waste has benefitted from the offer of 1 free extra collection in the first year which the PH mentioned at O&S earlier this year?
42	Malcolm	For the 2010, 2011 and 2012 (so far) calendar years how many: Complaints or reports of dog fouling have there been made to Ealing Council? Fixed penalty notices for dog fouling have been issued by Ealing Council? Complaints or reports of dog fouling have there been made to Ealing Council? April 2010– March 2011 260 April 2011– March 2012 287 April 2012– 13 th Dec 2012 193 Fixed penalty notices for dog fouling have been issued by Ealing Council? 2010/11 13 FPNs issued by Parks 7 paid no follow up action by way of prosecution for original offence. 2011/12 1 FPNs issued by Parks 1 paid.
		2012/13 No FPNs issued to date.

Written Council Question 11 December 2012

Questions to – Cabinet Member for Children and Young People

Q No.	From Cllr	Question			
43	Reece	Is the portfolio holder concerned at the low attendance at the School funding meeting of 28th November and does she proposes to look into this?			
		As you know the School Funding Group is the main forum through which discussions take place with representatives of schools over finance issues. It has existed for many years and is a useful forum for engaging with schools on funding issues.			
		As councillor Reece will be aware, officers and schools have been working on the new funding formula for schools and other issues. Both of us were copied into the invitation so that we were aware of the discussions taking place. I understand you attended found the information and discussion useful.			
		On that day, officers did receive a number of apologies but the meeting went ahead as those present represented 3 of the 4 primary school quadrants. Attendance at this meeting is not mandatory and this meeting was in addition to the schools forum where funding has been a major item at recent meetings. I'm not surprised that some heads were not able to attend at this busy time of year.			
44	Reece	How many schools are now currently on the 'Cause for Concern' register?			
		7 schools were identified for additional LA monitoring and challenge (Ealing Challenge) in 2012-2013 based on our local risk assessment process. Category RED. Of the 7 schools, 2 are in an Ofsted Special Measures category			
		A further 7 schools have been identified AMBER where one or more risks have been identified but these schools are not part of a formal monitoring process. Dialogue and challenge in relation to risk is presented through each school's Link Officer.			

Q No.	From Cllr	Question
45	Reece	What action is the Council taking over the (£29M) total underspend by Schools from their budgets?
		A series of meeting have been arranged with 13 schools with the highest balances as at the end of 31 March 2012 to review their spending plans. A further report on steps that could be taken, including clawing back funding, will be presented to the Schools Forum meeting in January.
46	Reece	How many primary schools have not taken up the facilities offered by the Council for assistance in maintaining standards?
		2 High schools and 1 Primary school opted NOT to engage with a Link Officer and therefore have very limited access to local support services for school improvement:
		The majority of schools identified with significant risks opt to purchase additional support from the Local Authority.
47	Reece	What is the process for ensuring that school Governing bodies are carrying out firm governance?
		Where governance is identified as an area for improvement by the school or by Ofsted, schools are offered bespoke development and training by officers or senior associates in the School Effectiveness team. Where there are significant concerns about the effectiveness or capacity of governors – these schools are identified as high risk RED and brought into the Ealing Challenge process. Where there is a history of ineffective governance or turbulence, warning notices may be issued to trigger our statutory powers of intervention. Such powers, if granted by the Secretary of State, enable the LA to appoint additional governors; replace the GB with an IEB; federate GBs or apply for an academy sponsor. LA Officers regularly attend GB meetings in schools with identified risks to ensure that governors are presenting effective challenge and holding leaders to account.

Q No.	From Cllr	Question
48	Reece	What steps is the portfolio holder taking to raise standards in our Primary schools?
		Raising standards in Ealing's Primary schools is the responsibility of the school improvement service and a priority of the administration. Ealing elected to participate in a peer review challenge project with Barnet LA to review its systems for challenge and intervention in schools judged to be satisfactory. Following this review and robust self-evaluation conducted in 2011 – 2012, the Primary team revised its monitoring and challenge processes. Additional capacity (Senior Associates) was secured in 2012 through existing resources and school buy-back to strengthen support and challenge to schools deemed no more than satisfactory. A high profile seminar series led by ex-HMI was developed for 15 targeted schools in 2012. Please see impact table.as Appendix 2

Written Council Question 11 December 2012

Questions to – Cabinet Member for Community Services & Safety

Q no.	From Cllr	Question
49	Chapman	How many hours have Labour Members volunteered to date with the library services?
		11 Labour members contributed an hour each towards the annual book count.
50	Chapman	Please can you expand further on question 69 from the October Council in relation to the fact that there are no plans to install a second or faster machine and that consideration is being given as whether in the future there should be such a facility?
		Staff are currently being tasked with approaching customers using this facility to inform them of alternative payment methods e.g. direct debit, telephone payments or payment at no cost at the bank for council tax.
		Currently 70% of the users of the kiosk are paying council tax. These customers would benefit from the above alternative payment methods.
		To clarify the kiosk was installed to enable savings to be made in respect of the cashiers' resource/budget, and this decision was made with the knowledge that the majority of users have alternative payment options available to them.
		With regards to the installation of a second cash machine there are no plans to install another machine
		In April 2013 the service will review whether it will keep the current kiosk, this facility will not be taken away unless reasonable alternative payment methods are in place for all services.

Written Council Question 11 December 2012

Questions to – Cabinet Member Housing

Q no.	From Cllr	Question
51.	Ball	How many Empty Home Management Orders has Ealing Council completed each year since their introduction?
		Nil
		The empty homes policy has been to deal with empty properties informally and by grant assistance rather than enforcement.
		From 2008-12, grant aid has enabled the council to bring 430 empty properties up to Decent Homes standards, and as a condition of the grant the properties were made available for Council nominated households with rents at Local Housing Allowance rent levels for 3, 5 and 10 year leases.
		This financial year (2012-2013) the empty property team has been re located within the Safer Community directorate and new enforcement targets have been set to Serve Empty Dwelling Management Orders "EDMOs" for the longer term empty properties where we have not been able to persuade the owners to bring the property back into use. We are in the process of preparing the paperwork for one application for an EDMO to the Residential Property Tribunal.
		We have also identified a further 3 properties where it may be appropriate to serve an EDMO
		The EDMO process is lengthy and complicated and is only used as a last resort where the owner is unwilling or unable to deal with the house and its associated problems. New legislation has been introduced which has revised the time a property must be vacant from 6 months to 2 years prior to us being able to apply for an interim EDMO.

Appendix 1 Parking charge details for Q 36.

Current Price	2010	2011	2012	2013
Resident Permits	£25	£40	£45	£50
Resident Permits	£45	£75	£77.5	£80
Springbridge Road Season Permit	£500	£600	£600	To be agreed
Business Permits	£250	£600	£600	To be agreed
Doctors Permits	£250	£600	£600	To be agreed
Veterinary Permits	£250	£600	n/a	n/a
Religious Permits	£5	£30	£30	To be agreed
Allotment Permits	£5	£30	£30	To be agreed
Resident Visitor Vouchers	£0.40 per hour	£0.50 per hour capped at an all day rate of £3.50	£0.60 per hour capped at an all day rate of £3.50	£0.60 per hour capped at an all day rate of £4.50
CPZ Business Vouchers/ Service Vouchers	1 per hour	1.20 per hour	1.20 per hour	To be agreed
Temporary Resident Permits (New resident/Change of Vehicle)	£5 for 2 weeks	£5 per week	£5 per week	To be agreed
Temporary Resident Permits (Courtesy Car)	£10 for six weeks	£5 per week	£5 per week	To be agreed

Current Price	2010	2011	2012	2013
Dispensations (Contractors/Builders)	£10 for two weeks	£10 for two weeks	£10 for two weeks	To be agreed
Suspensions	£30 for 3 residential bays for 3 days	30 for the first bay for the first day then 10 per bay per day thereafter	30 for the first bay for the first day then 10 per bay per day thereafter	To be agreed
Pay and Display Rates	60p per hour	1.20 per hour	1.20 per hour	To be agreed
Pay and Display Rates	£1.20 per hour	1.60 per hour	1.60 per hour	To be agreed
Pay and Display Rates	£1.80 per hour	2 per hour	3 per hour	To be agreed
	£1 per hour weekdays and 1	£1.50 per hour Mon-Fri	£1.50 per hour Mon-Fri	To be agreed
Herbert Road Car Park Rates	per hour for the first hour and £1.50 for each additional hour on weekends	£2 per hour Sat-Sun	£2 per hour Sat- Sun	To be agreed

Appendix 2 Impact details for Q 48.

Summary of schools inspected since September 2012 Updated 12.12.12					
Phase	Outstanding	Good	Requires	Inadequate SM	
			Improvement		
Primary	2	15	1	0	
Special	0	0	0	0	
Secondary	0	0	0	0	
Total	2	15	1	0	

Of these judgements:

9 schools moved up from satisfactory to good

2 schools moved up from satisfactory to outstanding

1 school moved up from special measures to good

1 school moved down from *good* to *requires improvement*

5 schools remained the same at good

There has been a 19% increase in the overall number of Primary schools in Ealing judged to be *good* or *outstanding* since July 2012. **84% of Ealing Primary schools are currently judged to be** *good* **or** *outstanding***. This figure will significantly improve Ealing's ranking in the new comparative Local Authority tables, published on the Ofsted website www.dataview.ofsted.gov.uk, when these are updated later in the year.**